**BARTON HOUSE GROUP PRACTICE**

**Patient Participation Group (PPG)**

**Thursday 14th November 2019**

**Time: 1.00**

**Chair: Dr Matthew Bench**

**Present:** Chloe Descouza, Tariq Saleem, Pam Guest, Pat Kattenhorn, Vicki Fox, Janice Nicholls, Hillie Kerr & Ayse Ahmet, Dr M Bench, Blessing Nwachukwu & Dipa Begum

**Apologies:** John Birch, Ida Scoullos & Larraine Worpole

**Matters arising from last meeting**: Dr Bench welcomed the group and thanked them for taking time to attend the meeting. Dr Bench explained that the Patient Partner system was is being delayed.

**Staff News**: Dr Ngozi Mowete has joined BHGP, she is to cover Dr Ward, who is away on maternity leave. Dipa has been promoted to Assistant Practice Manager, and Emel is now Reception Lead.

**Work in Reception Area**: Ongoing building work in Reception, Screen waiting to be installed to give privacy to back office.

Also due to new storage space being available upstairs, BH Patient’s Paper Records have been moved upstairs, as well as additional storage space being freed downstairs. A room upstairs has been allocated to the GP’s to free up much needed clinical rooms downstairs.

**Primary Care Network-** Funding now available for social prescribers, to work out of 4 surgeries within the Network, also that a Pharmacist has now been appointment. This pharmacist will be dealing with patients who have diabetes, Hypertension, Asthma and will also deal with medication reviews, especially of those who have been discharged from hospitals. A physio will also be recruited.

**Care Quality Commisiion (CQC) Annual Regulatory Review:** Review happening on 26th November, via Skype, preparations are being made in-house to accommodate this.

**Abney House Centre Closure –** Abney House closed on 18th October, around 700 patients have joined so far, 300 allocated by the CCG. Ongoing discussions on how patients will be managed in terms of chronic medical conditions, ie diabetic patients.

**Patient Survey 2020 –** Patient survey will be happening in February**.**

**Date of Next Meeting: 27th February 2020 At 1.00pm**

**Thank you for attending the meeting.**