Barton House Group Practice

**Minutes**

**Barton House Group Practice Patient Participation Group (PPG), Quarter 1**

**Thursday 12th June 2025 at 1.30pm – 2.30pm**

Meeting was Hybrid, as patients were present at the surgery as well as through Teams.

**Welcomed and Introduction**: Dr Amy Chapman (GP Partner), Dipa Begum (Assistant Practice Manager)

**Attendance:**

Patients: EP, DB

Apologies: AW, WD

**Welcome:**

* + Dr. Chapman welcomed all PPG members.

1. **Staff Update:**
   * Jessica, new receptionist, has joined the team. Dr Annabelle Mondon-Ballantyne, new registrar has joined the team.
2. **Barton House Feedback Quarter 1:**
   * The practice received 385 responses:
   * 170 rated "very good"
   * 41 rated "good"
   * Negative feedback is being taken seriously.
   * Feedback mechanisms include automatic text messages following appointments and a feedback box at the practice.
3. **Community Games**

**Community games, arranged by North East London Cancer Alliance for families and cancer patients, poster sent out by email, event happening on 28th June**

Together Better Fun Day, 25th July at the Green, near Somerford Grove Surgery

1. **The Future of North East London Integrated Care Board-** Further cuts planned

1. **Next Meeting:**
   * **Date:** Thursday 25th September