

<b>2018/2019</b>	93%	Proportion of patients who would recommend their GP surgery
	90%	Proportion of patients who are satisfied with opening hours
	85%	Proportion of respondents who gave a positive answer to 'Generally, how easy is it to get through to someone at your GP surgery on the telephone?'
	88%	percentage of patients rating their experience of making an appointment as fairly good or very good
	90%	Proportion of respondents who described the overall experience of their GP surgery as fairly good or very good